







The average 4 year old asks 390 questions a day!





#### MINDSET

### Judger is more:

- Closed-minded
- Certain
- Critical
- Judgmental
- Inflexible
- Siloed
- Problem focused
- Blame oriented

#### Learner is more:

- Open-minded
- Curious & Creative
- Appreciative
- Accepting
- Flexible
- Collaborative
- Solution focused
- Responsibility oriented

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# RELATING

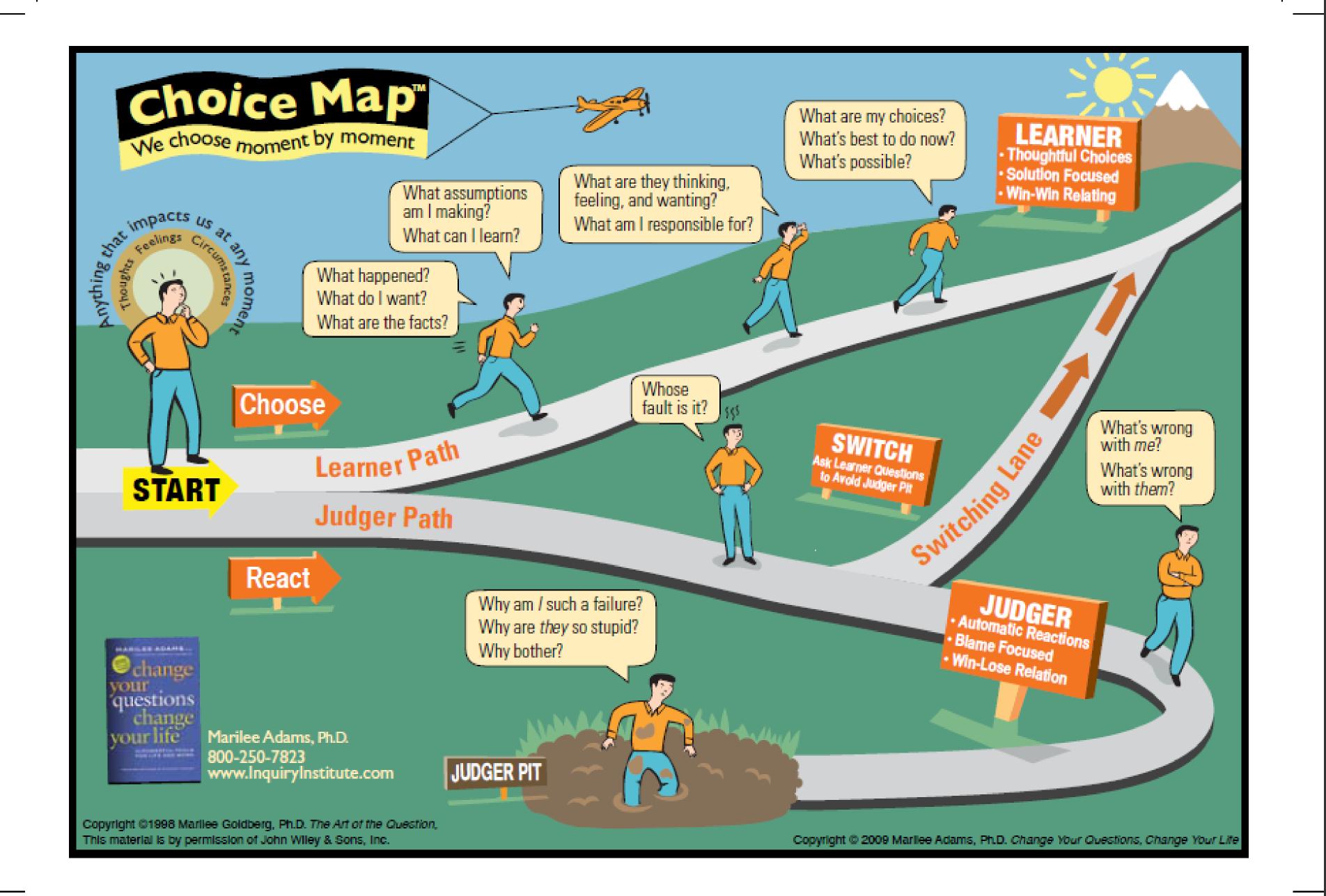
### Judger is more:

- Win-Lose relating
- Dismissive, demeaning
- Listen with "Judger ears"
- Separates
- Conflict is destructive
- Seeks to "attack" or is defensive

#### Learner is more:

- Win-Win relating
- Discerning, accepting
- Listen with "Learner ears"
- Connects
- Conflict is constructive
- Seek to appreciates, resolve and create

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## Let's take our map for a spin:

Our medical director
comes in and slams the
door to our office. "The
phones are down! I've
been calling for 20 mins
and couldn't get through!"

Turn to your neighbor and start with Judger mode.

Now ask Learner questions

# Go Judger

Ask the Judger questions and notice how you feel.

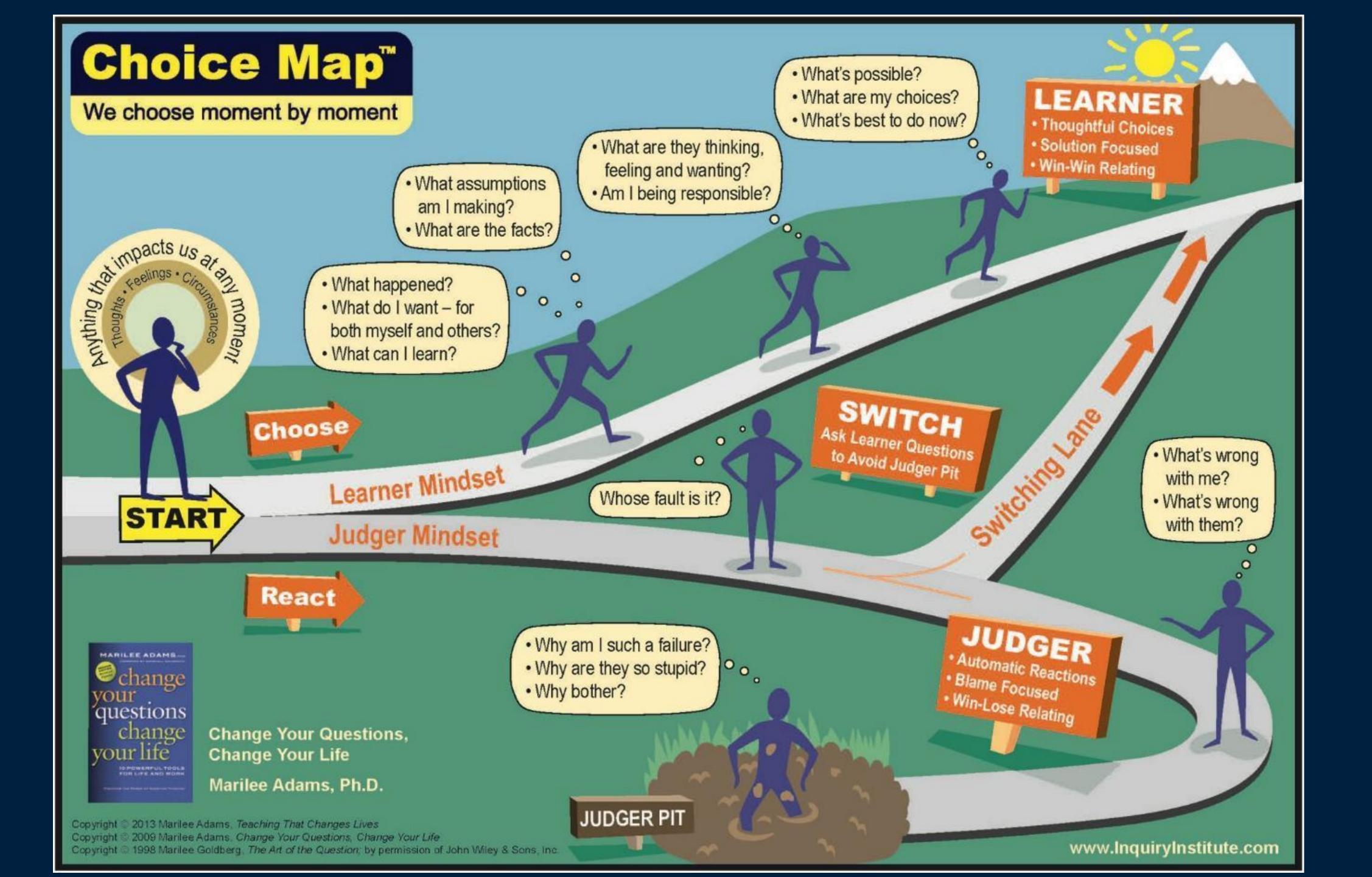


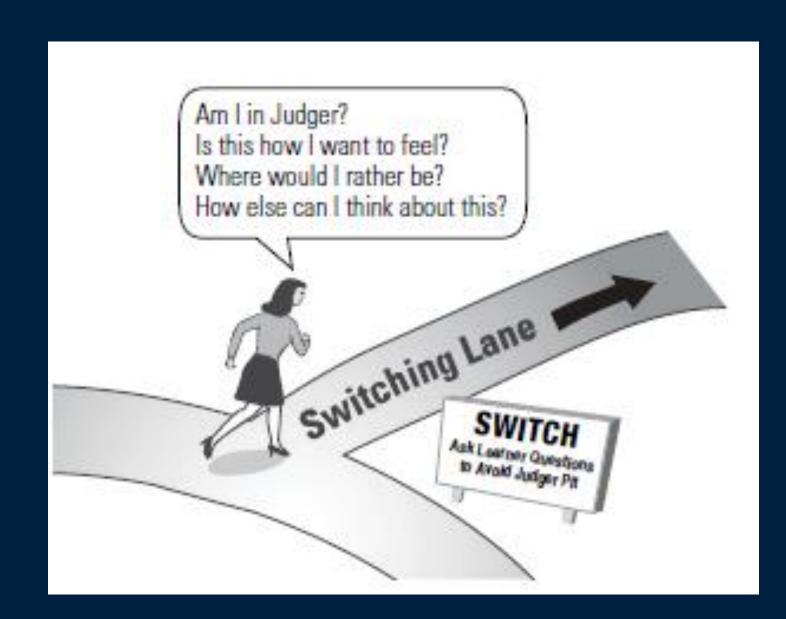
## Go Learner

Ask the Learner questions and see if there is a shift.

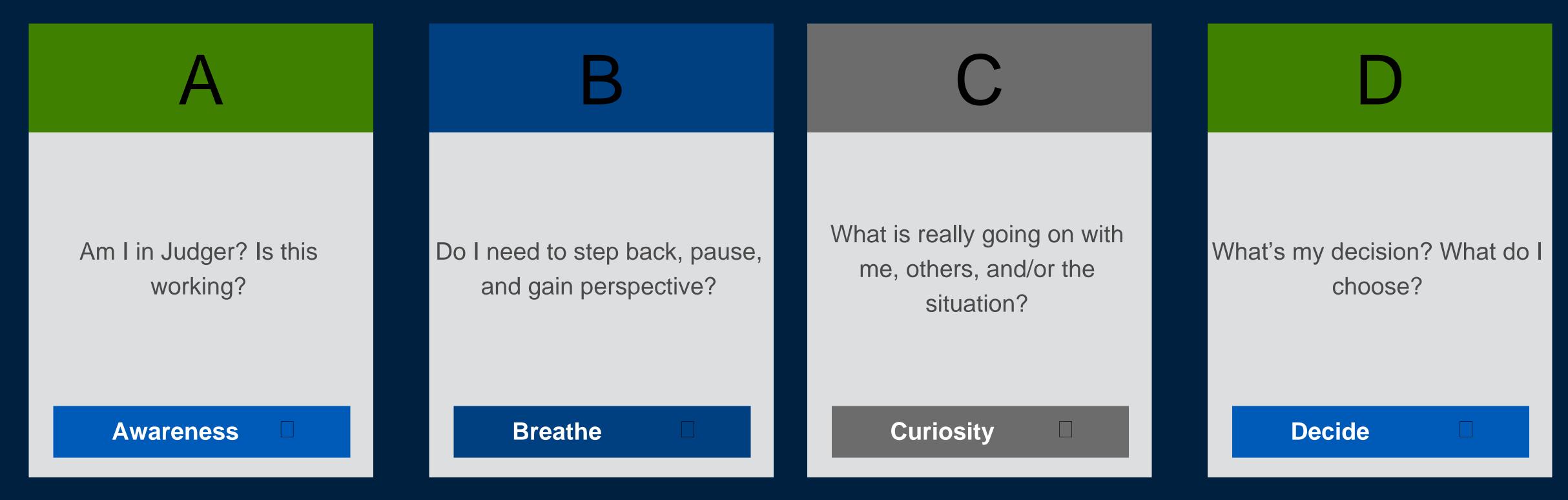








## The Switch



## Switching

Awareness, Breathing, Curiosity, & Deciding

- Am I in Judger?
- Is this working?
- What are the facts?
- How else can I think about this?
- What's surprising about this?
- How can I get there?
- Is this what I want to feel?
- Is this what I want to be doing?



- What am I committed to right now?
- Is this the example I want to set for my children?
- In the big picture, how important is this?
- What humor can I find in this situation?
- NOW, what is my choice?

# Learner Alliances











